



ANTI SOCIAL BEHAVIOUR

Facts & figures

Total ASB cases reported

149

Representing **33%** reduction from the previous year.



April 2025 - March 2026

58.4%

Overall resolution performance



69.0%



of cases were resolved within **7 days**- including a high proportion of same-day resolutions

Only **8 / 149**
Cases

Exceeded the designated time frame of 12 weeks



26



Cases reported in January 2026 - making it the month with the most reports

4



*Cases reported in the months of **April** and **October** 2025 - making them the months with the fewest reports*

Common types of complaints

- Noise
- Verbal abuse
- Threats of violence
- Harassment



5



*Cases resolved **at first contact***



11

Overall complaints from tenants / service users

Common type of resolution being



Warning