



# Adullam

Homes Transforming Lives

# Adullam and Anti-Social Behaviour (ASB)





## Section 2 - POLICY OUTLINE

**This section of Adullam's Anti-Social Behaviour (ASB) policy provides a description of what the policy is, what Adullam's aims are in dealing with ASB, and who Adullam works with to put the policy into practice on a day-to-day basis.**

**2.1** Adullam will work with its communities and outside organisations to make sure its properties and the places where they are located are safe and as far as possible free from ASB.

The policy explains how we will protect our tenants, residents, service users, and staff from anti-social behaviour (ASB) and any harm caused by ASB.



The policy explains how Adullam aims to:

Recognise and record reports of ASB

Encourage people to report anti-social behaviour and hate crime

Make it easy to report ASB in a variety of ways

Take all reports of anti-social behaviour and hate crime seriously and deal with them quickly and confidentially

Meet the needs of appropriate laws and regulations

Consider the risk to individuals. Where appropriate we will provide support and protection for witnesses. We will make this a priority

Work in partnership with other organisations to solve problems and prevent further harm from ASB or hate crime

Be involved in the ways other organisations manage ASB





Have an understanding with tenants, as part of their tenancy agreements, that they are responsible for their own behaviour, the behaviour of everyone living in or visiting their homes, and the behaviour of pets, as described in their tenancy agreement.

Publicise our policy and procedures for dealing with anti-social behaviour, including by reporting cases where enforcement action has been taken.

## 2.2 The partners we will work with include:

Police



Social Services



Local authorities



Drug and alcohol services



Floating support agencies



Mental health services



Interpreters



Youth offending teams



Schools



Health services



Probation services



Other landlords





# Adullam

Homes Transforming Lives

**2.3** Our work with these partners might include agreements to share and receive information with them that helps prevent or detect crime.



**2.4** We will keep the needs of victims and witnesses at the centre of any investigation. We will do our best to deal with them in a confidential, sensitive, and understanding way.

We will keep those who have reported ASB informed of progress in dealing with the case but will need to keep to rules about sharing information and that relate to any ongoing legal proceedings.



**2.5** The policy helps to ensure that Adullam's staff can act confidently, quickly and effectively, bringing the harm to victims of ASB or hate crime to an end as soon as possible.



**2.6** Adullam will try to make victims and witnesses aware of where to get local support to help deal with ASB or hate crime.

