

# Adullam Homes Housing Association Limited Annual Report and Financial Statements for the year ended 31 March 2022

Registered number 20853R

# Contents

	Page
Company Information	3
Chair's Statement	4
Board Report incorporating the Strategic Report	6
Independent auditors' report	24
Consolidated Statement of Comprehensive Income	28
Association Statement of Comprehensive Income	29
Consolidated Statement of Financial Position	30
Association Statement of Financial Position	31
Consolidated Statement of Changes in Reserves	32
Association Statement of Changes in Reserves	33
Consolidated Statement of Cash Flows	34
Notes to the financial statements	36

## **Board Report incorporating the Strategic Report**

## **Company Information**

#### Board of Management, Non-Executive Directors:

**Chair** Chris Green Derrick Dunkley (in waiting)

#### Vice Chair/Senior Independent Director Peter Walton

#### **Board Members**

Andrew Cooke Jane Newsome Stephen Philpott Tony Price Kelly Sotherton Simon Wright (left in November 2021) Paul Maher (in waiting) Hannah Buckley (in waiting) Anne Dokov (in waiting) Julie Haywood (in waiting)

#### **Executive Directors:**

Alison Sargent(Chief Executive)Gerard Riley(Director of Housing and Support)

#### **Registered Office:**

Walter Moore House 34 Dudley Street West Bromwich West Midlands B70 9LS

#### The Regulator of Social Housing Registration Number: LH 1388

#### Co-operative and Community Benefit Societies Act 2014 Registration Number: 20853R

External Auditor:	Beever and Struthers
Internal Auditor:	RSM Internal Audit
Bankers:	Santander Lloyds Bank Barclays
Lenders:	Triodos Bank NV Natwest (Orchardbrook)
Solicitors:	Anthony Collins Solicitors LLP Irwin Mitchell Solicitors

## **Board Report incorporating the Strategic Report**

## **Chair's Statement**

With the end of the COVID-19 pandemic eviction ban and the rising cost of living, the day-to-day work of Adullam becomes increasingly important. This year we have strengthened existing services and provision, as well as developing new ones, Adullam has not stood still during 2021/22 in many respects the year has tested our individual and component parts and we are proud to have not been found wanting.

The high incidence of rough sleeping and the shortage of accommodation and services places huge pressure on charitable organisations like Adullam who choose to operate on the frontline in the response to homelessness.

As a Community Benefit Society, we are committed to reducing homelessness, but more than that, we want people to reach their God-given potential, hence our focus on an Asset Based Approach.

We also actively recognise the importance of engaging with and involving those we support, so that they have an active and equal part in decision-making about the accommodation and services we provide.

Our refreshed business plan for 2021/22 ensured that our work continued to clearly align with our strategic objectives.

Despite still operating in times of uncertainty, we are delighted to report on the continued financial progress that the Association has made during 2021/2022. The leadership of the Board, coupled with the hard work and diligence of staff throughout the Association, has seen gains at all levels.

The surplus for 2021/22 exceeded our budget by some £200K and 2022/23 will reflect an investment year in our staff teams with new posts to support work on key strategic objectives. A particular focus of this will be on quality and compliance aligning ourselves with external quality hallmarks wherever possible.

The Association has continued to purchase further stock to support our ongoing work in various strategic areas. At the same time, the Association has continued to secure new contractual work and to retain existing contracts. We saw £1m of additional rental value and over £500K in contract value to support extended and new projects.

There are many external pressures that we need to take account of. We continue to robustly examine, and stress test the business, and all the assumptions, to enable the best way of meeting our key corporate objectives.

Adullam has a risk averse approach towards its financial diligence, this is demonstrated through the Board's risk appetite with particular focus on liquidity and significant headroom within lender covenants. Our risk management framework has early indicators to allow the Board to monitor key strategic risks.

Our customers remain our key focus and we are pleased to see the high level of satisfaction for services of support accommodation and repairs which are achieved and benchmarked against our peers.

We are committed to ensuring the highest level of health and safety standards across all services and have introduced new posts to support this. We continue to remain vigilant on all aspects of our statutory responsibilities.

Through focusing on the work about which we are passionate we are confident we will continue to have a positive impact on the lives of tenants, residents, service users and the wider communities in which we operate. Our dedicated staff focus heavily on person-centred approaches, recognising the individual needs of the people we support. They understand that where one attempt to build a relationship may not be successful, there is always the opportunity to try again.

# **Board Report incorporating the Strategic Report**

We are flexible. We are patient. We believe in giving every opportunity to succeed, recognising that this takes time. It has been a privilege over the last year to learn of the many life changing outcomes achieved by the people we support.

My sincere thanks to our Board members, staff and volunteers for their hard work, dedication, and commitment, all of whom have contributed to the success of the Association during this last financial year.

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Chris Green Chair

## **Board Report incorporating the Strategic Report**

# The Board of Management presents its Strategic Report with the financial statements for year ending 31 March 2022

Adullam Homes Housing Association Limited (Adullam) was founded by Walter Moore MBE in 1972. Since then, the organisation has developed and now supports people from vulnerable backgrounds across the Northwest, East and West Midlands, Derbyshire, South Yorkshire, and North Wales regions.

As Adullam has a subsidiary company, (Adullam Social Enterprises CIC) the parent Board of Adullam exercises control and oversight of the governance and operations of their activities too.

#### Mission

Adullam's mission statement is: "Restoring hope and dignity through quality housing and support." Adullam works with young single homeless people, young people leaving care, those from offending backgrounds, vulnerable mothers and children, people recovering from drug and alcohol addiction, people living with enduring mental health issues and vulnerable families. Adullam aims to help people to access safe, comfortable accommodation and support them to go on to lead independent lives. A key part of "Restoring hope and dignity" is assisting service users to improve their employability and find opportunities to gain work and work experience, particularly through social enterprise activities.

#### Values and Behaviours

Adullam was formed for the benefit of the community by the late Walter Moore, as an expression of his Christian faith. The Association today continues that work as an expression of Christian faith in action. Our values at Adullam, and the expected behaviors that flow from them, were developed by the Board, service users and staff.

Board Members are guardians of the Association's values. It is essential for the culture and well-being of the Association that the values are lived out in practice, because they impact upon the way that we behave towards one another, our service users, and other stakeholders (Commissioners, partners, suppliers, and friends of Adullam). Our values are:

- Valuing the Individual
- Integrity and Fairness
- Striving for Excellence

A cornerstone of our work across the Association is co-production, we work with each person to rebuild a meaningful, valued and fulfilling life. We cannot succeed in this unless we work closely in partnership with the people we support. We continue to use our resources to pursue these priorities.

#### **Governance Framework**

Adullam is an exempt charity registered with the Financial Conduct Authority and registered with the Regulator of Social Housing as a Private Registered Provider. Adullam's governing instrument is a set of rules based upon the National Housing Federation's (NHF) 2015 model rules, the Association also adopted the NHF Code of Conduct.

The Board considers the Regulatory standards and matters covered by the code and is a member of the National Housing Federation and endorses the 2020 NHF Code of Governance. Adullam is compliant with requirements of the Code that are relevant to it as a small, registered provider of social housing. Adullam has rigorous governance arrangements which are audited regularly by our engaged firm of internal auditors and meets the reporting requirements of the Regulator of Social Housing.

## **Board Report incorporating the Strategic Report**

The Board has reviewed its structures, processes, and values to cope with the rapidly changing demands on its activities. It regularly reviews key strategic policies, procedures, terms of reference and the organisational structure

to ensure that it has effective resources. The Board undertakes regular training, succession planning and appraisals to ensure a high level of individual and collective competency. The Board continues to ensure that key corporate business plan objectives are developed through regular strategy days. The Board maintain a keen awareness of risk, performance, and delivery by reviewing the Risk Register and Risk appetite, financial management accounts and performance against the business plan objectives. The Board has a good working relationship with the CEO and Senior Leadership Team.

The primary role of the Board of Adullam is to provide strategic leadership and direction, to ensure that it is financially viable, properly governed and properly managed.

In addition, the Board's role is to carry out functions as set out in the Organisation's rules, but it may delegate any of its powers under written terms of reference to its committees and/or officers.

The purpose of the Board is to lead the Organisation innovatively within a framework of sound governance, continuous improvement, and prudent control, which enables risks to be properly assessed and managed. The Board also has responsibility for the oversight of equality and performance. The Board seeks to continually improve services for residents, tenants, service users and stakeholders to ensure high quality and strategically relevant services meet and exceed expectations whilst providing good value for money.

The Board of Adullam has overall responsibility for, and an oversight of, performance management and the internal control framework for the Association. The Board of Adullam delegate authority to the Finance, Audit and Risk Management Committee (FARM) to deal with the detailed scrutiny of financial performance, external and internal audit, internal control, and risk management.

The Operations Committee ensures that the Association delivers on its operational work so to fulfil its regulatory obligations as well as its mission. An integral element of this committee is the regular feedback from people who live within projects or receive services across the three regions.

The Remuneration and Nominations Committee operates to select new Board Members, who meet identified skills that are required on the Board and Committees and to ensure optimal use of Member's time and to evaluate Board/Committee training needs. It ensures that a periodic skills audit is undertaken to identify any skills that are missing from the Board, and latterly considers the appropriate level of remuneration for Board Members and Senior staff.

The Board of Adullam always adhere to acting in a way that they consider in good faith will be most likely to promote the success of the Association for the benefit of the people we support in the long term as well as the immediate need of our current beneficiaries. To do this we pay regard to:

- The likely impact and consequences of decisions in the short and long term with social and financial returns clearly articulated
- The interest of all stakeholders through working closely with and listening to issues raised by the people we support, our staff, our commissioners, regulators, suppliers, and customers.
- Understanding the impact of our services on our local and wider communities and the environment.
- Conducting our business to a high standard of conduct in terms of how our staff approach their work and our expectations from our partners and providers

## **Board Report incorporating the Strategic Report**

#### **Diversity of Board Members**

As part of the Board's approach to good governance, the Association has committed to the 'Diversity in the Boardroom' pledge and by signing the pledge the Association is actively working towards creating a Board and Senior Leadership Team which reflects the diversity of people we work with. Working with The Governance Forum on the development of our governance, we have committed to growing talent and supporting people to progress.

<u>Gender</u>		Age		<u>Ethnicity</u>	
Female	2	26-40	0	BME	1
Male	6	41-64	7	White British	7
		65+	1		

#### Code of Governance and Regulatory Standards – Statement of Compliance

We recognise that an open, well informed, and diligent Board is an important part of effective risk management, governance, and internal control.

Each year we undertake a detailed analysis of the extent that we comply with our adopted code of governance, the NHF Code of Governance, to make sure the Board continues to function in line with best practice. The Association is compliant with the NHF (2020) Code of Governance following a self-assessment with support from the Governance Forum Ltd. Ongoing continuous improvement against the Code of Governance is reflected in the Strategic Priorities for 2022/23 and skills development for Board members

We recognise our responsibilities as a Board to demonstrate to stakeholders and the Regulator that the Association is a going concern and fully complies with the Governance and Financial Viability Standard.

#### **Board of Management**

The Board of Management has ultimate responsibility for the Association. Its role is to lead, direct, control, scrutinise and evaluate the Association's work. This includes determining strategic direction and key policies, establishing, and overseeing control and risk management frameworks, satisfying itself on the integrity of financial information and ensuring that the organisation achieves its aims and objectives.

The Board remains accountable for all its functions; even those delegated to the Chair, Committees, individual directors, or senior staff, and therefore must receive information about the exercise of delegated functions to enable it to maintain an effective governing body role. As Adullam has a subsidiary company, (Adullam Social Enterprises CIC) the parent Board of Adullam exercises control and oversight of the governance and operations of their activities too.

Board members (apart from the Chair of the Board) undertake an active role in the detailed scrutiny of key areas of the Association's work. Board members served on the following Committees and payment was made to the Chair and individual Board members as follows (Simon Wright did not received any payments in this period):

## **Board Report incorporating the Strategic Report**

Board Member	Term	Committee Membership	Emoluments
Chris Green (Chair)	2014	Chair of Board from 14 <sup>th</sup> May 2018	£6,400
Peter Walton	2016	Nominations & Remuneration Committee (Chair)	£4,250
Andrew Cooke	2018	Finance, Audit and Risk Management Committee	£2,600
Jane Newsome	2017	Nominations & Remuneration Committee	£2,500
Stephen Philpott	2016	Operations Committee (Chair)	£2,600
Tony Price	2017	Finance, Audit and Risk Management Committee (Chair)	£2,600
Kelly Sotherton	2015	Operations Committee	£2,600

The Board has delegated authority to three committees that operated during the year. Each has comprehensive terms of reference, which is regularly reviewed by Board. The Committees were: -

Finance, Audit and Risk Management (FARM) Committee; Operations Committee; Nominations and Remuneration Committee. The Committees provide detailed reports on required areas within their terms of reference, reporting back to Board on a regular basis.

The Nominations and Remuneration Committee's role includes consideration of applications to membership of the Board, Committees, and subsidiary Boards.

#### Board Attendance - 2021 to 2022

Name of Board Member	Attended	Percentage of Meetings Attended
Chris Green	5/6	83%
Peter Walton	6/6	100%
Andrew Cooke	5/6	83%
Jane Newsome	5/6	83%
Stephen Philpott	6/6	100%
Tony Price	6/6	100%
Kelly Sotherton	4/6	66%
Simon Wright	4/6	66%

As part of our commitment to good governance, there are independent members on the following Committees:

Committee Member	Committee
Alastair Baillie	Operations Committee
Colin Crabtree	Operations Committee

## **Board Report incorporating the Strategic Report**

We would like to thank Board and Committee Members, staff, volunteers and supporters, contractors, partners and "Friends of Adullam" for their hard work and support throughout this year. Their dedication has enabled us to continue to deliver our mission.

The Association has a *recruitment and selection policy* for new Board members and is committed to succession planning and maintaining a refreshment of Board Members. As part of good governance, the Association maintains a skill gap analysis and recruits based on required skills and expertise. In December 2021 the Association commissioned Gatenby Sanderson to support them in the recruitment of new Board members and a new Chair. Following a successful process 4 new Board members were recruited including a new Chair designate, these posts will be ratified at the Annual General Meeting in September 2022.

#### Financial Review of 2021/22

Five Year Highlights	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17	2015/16
Financial Performance							
Turnover (£000)	13,755	12,107	10,806	10,848	9,837	8,508	9,746
Total comprehensive income (deficit) for the year (£000)	640	732	1,030	1,624	(956)	(304)	235
Financial return (%)	4.65	6.05	9.53	14.97	(9.7)	(3.6)	2.4
Interest payable (£000)	48	50	52	54	63	57	59
Interest cover	14.40	15.86	20.77	31.03	(18.98)	(5.11)	5.0
Financial Position							
Housing Properties (cost) (£000)	26,007	24,532	24,082	23,701	23,538	24,283	24,714
Cash and cash equivalents (£000)	3,623	4,322	3 <i>,</i> 597	2,700	1,196	1,416	2,421
Net Current Assets (£000)	3 <i>,</i> 039	3 <i>,</i> 607	3,134	2,905	1,526	1,396	912
Current Ratio	2.63	2.78	2.70	3.66	1.82	1.74	1.35
Debt (£000)	898	942	984	1,023	1,062	1,098	1,133

#### Financial Review – Income 2021/22

Adullam has two main areas of business:

- 1. Providing accommodation for vulnerable people
- 2. Providing support paid for under revenue funding for supporting people contracts

The Association secured new contractual work in Bolton Next Step and Salford. The Association was also successful in extending contractual work in Derbyshire and ABEN Bury.

The Group only bids for work on a full cost recovery basis and following a service delivery risk assessment.

#### Financial Review – Expenditure 2021/22

Expenditure includes increased costs relating to the Association's new contractual work and increased investment in maintenance works.

#### **Disposals of Assets**

## **Board Report incorporating the Strategic Report**

The Association maintains an ongoing active approach to Asset Management as work in various regions changes. The overarching aim is to provide and maintain properties in the most effective and efficient locations. In 2021/22 profit on Disposals of £56,000 reflects property and component disposals.

#### Cashflow

The cash generated from operating activities during the year amounts to £847,000. Principal repayments of £44,000 have been made to lenders in respect of loan obligations.

#### **Corporate Strategy**

As a supported housing provider, the Association is focused round the needs of service users in addition to financial factors. The Association has chosen to work with vulnerable people, and it is recognised that this will not necessarily be the most profitable or easy work to accomplish, but we see this as an outworking of the Christian ethos, which is expressed through our mission and our values.

Each year we review our Safeguarding Policy and Procedures gaining third level assurance external to the Association, the Domestic Abuse Policy was reviewed and updated in June 2021 in line with legislator changes and the government white paper on housing reform and domestic abuse. The Incident Management Policy was reviewed in consultation with key staff members via several consultation events and workshops. The revised incident management approach was agreed by SLT in October 2021 and went "live" November 2021. The Naloxone Guidance and High-risk Offender policy have been reviewed with 3rd party assurance gained. National Safeguarding Week commenced on 15th November 2021 with promotion, engagement and raising awareness sessions held across the Association. There are bi- annual Safeguarding and Incident Management reviews which are attended by the Associations Safeguarding Lead and Regional Safeguarding coordinators All safeguarding issues raised across the region are fully discussed and trends, issues or concerns are highlighted with the organisational lead/national group considering any required changes to policy and procedure. This is reviewed by the Operations Committee and reported to Board including statistics for various types of safeguarding concerns across the Association

The Board are committed to seeking the right strategic partnerships around specific projects if these add value and enable us to deliver services more effectively. This year we will review our corporate strategy for 2022-2025, this will not materially redefine our culture, values, or key goals. It will give us a more focused way of delivering our aspirations to make more of an impact on the lives of those we support whilst putting the Association in a strong position to face the future whatever it holds. There are significant externally driven challenges, and we will be robust in our scenario planning to prepare for their potential impacts. We will continue to invest to ensure we can continue to create and deliver services that are sustainable and effective to meet the needs of the people we support. We continue to generate a surplus year on year to strengthen our financial viability so that we can invest in current and new services, demonstrate quality assurance, and continue to invest in our ambitious Asset Management Plan. We continued to make substantial investment in maintaining our housing stock during the year, to ensure that all properties met the Decent Homes Standard

The pandemic has redefined our society. Clearly government, institutions and all major stakeholders in society must now re-examine how we go forward and how we recalibrate our vision of what our society should be like in the future. As we move forward, we are now being subjected to the parameters around the climate change agenda and how we prioritise investment to meet government policy to reach net zero carbon emission by 2050. This will have far reaching implications on our strategy going forward in the next five years and beyond.

The plan for 2022-23 reverts to aspirations for the Association prior to COVID and involves bringing projects together for scrutiny and good practice sharing, an important objective is to establish scrutiny champions and a scrutiny panel of Tenants, Residents and Service Users from across the regions.

## **Board Report incorporating the Strategic Report**

#### Achievements

The Association has continued to deliver excellent practical and positive results. Tenants, residents, service users who because of the efforts of Adullam staff have found homes, retained their homes, received support, recovered from addictions, started new jobs, and regained their lives.

There has been successful extension of service contracts by Local Authority partners and successful tendering was realised in Salford MBC for semi -independent Living Services for 16–25-year-olds, in Bury MBC for ABEN phase 4, in Bolton MBC next steps 21/22, High Peak BC Access to the Private Rented sector and Staffordshire Moorlands BC single homeless and tenancy support project.

The Association acquired a large residential property near to the centre of Chesterfield with 14 self-contained flats that will form a partnership with Derbyshire District Council to establish accommodation that supports vulnerable young people, the service will provide intensive support in a safe environment. There will be 10 self-contained flats with 2 emergency bed spaces. The Association has been active in the High Peak area for over 30 ye ars and in that time has built an excellent relationship with Commissioners and the Local Authority. It is an exciting project that will be established in 2022/23 following improvements to disabled access and security and the addition of training rooms, modernisation to fittings and comfortable staff areas. Board approval to increase the loan facility of £1m will be drawn down in Summer 2022 to support building purchases to drive value.

Co-production is central to the success of Adullam Homes and its work to help people gain the confidence, knowledge, and skills to live independently. We are committed to the long-term approach, embedding a culture of co-production, inclusion, and engagement. To help everyone understand and experience it, a Co-Production Week is organised each year. In 2021/22, it ran from March 14th to 20th. Ahead of the week, co-production training was offered to all staff and a briefing was sent to everyone, setting out what should happen on a national level.

An important action during the Co-production Week was the launch of the new strategy and an easy-read version of it along with a route map illustrating milestones and outcomes. The aim of the revised strategy which covers the period 2022 - 2025 is to set out the direction of Adullam's approach to ensure our tenants, residents and service users are at the heart of what we do, helping us to meet our values, achieve our mission, improve our performance, and shape our services.

During the pandemic our projects liaised with Public Health England, community nurses, infection control teams and harm minimisation services to ensure clients were vaccinated against COVID, managing overdose and poly drug use due to the fluctuations that the pandemic caused in the supply and quality of illicit substances and to tackle the rise of diabetes in homelessness

We have experienced another challenging year within the supported housing sector with void loss and arrears becoming increasingly difficult to sustain at high levels of performance. The cost-of-living crisis and additional scrutiny for supported housing providers has added to existing pressures. Structural changes and the approval of an investment budget will alleviate some of these issues alongside the expertise and support of the Board who understand these external factors. Despite these challenges, in2021/22 the Association increased the property portfolio by a further 56 units and reduced the recycled grant liabilities to zero. In addition to these acquisitions, nearly £600,000 has been invested in capital improvements to existing properties.

A comprehensive review of the tenancy management policy suggested amendments to improve the eviction process with improved assurances and guidelines to prevent the likelihood of any wrongful eviction. Examples of

## **Board Report incorporating the Strategic Report**

good practice and preventative approaches were reviewed in consultation with tenants, with target reductions in eviction % agreed.

A revision of the current Asset Management Strategy has ensured the Association not only delivers on current legislation, but future proofs homes in readiness for the upcoming net-zero targets. Generating a surplus year on

year to strengthen our financial viability ensures availability of funds to invest in current and new services and the ambitious Asset Management Plan.

Adullam Social Enterprise have partnered with Northwest managers to successfully place 4 kickstart placements via the government initiative. This has been an added resource for teams whilst providing job environment experience and training for a young person trying to enter the job market, 2 placements have been put forward for the national Kick start awards scheme for demonstration of their innovation and work ethic since starting in post in January 2022.

To improve communication at the first point of contact to the Association in September 2021 a new Customer Services Team was established. The team's key responsibility is to provide a coordinated first point of contact for all housing/rent/repairs with key responsibility for processing repair requests from both staff and tenants. The new team process rent payments, set up direct debits, respond to complaints and compliments and any other general queries. A new Complaints and Feedback Policy was approved in November 2022 in line with the Regulator of Social Housing Consumer Standards, sector risk profile and the Housing Ombudsman complaints handling code requirements. The policy will ensure that feedback from complaints is used to improve the service, deliver high levels of satisfaction, and identify learning that supports process improvements.

To demonstrate outcomes, performance and contract compliance project health scorecards were developed which offer a dynamic, interactive method of tracking compliance with contracts across regions and provide quality assurance against a range of key performance indicators. These health cards will form a key tool for Operations Committee to gain assurance on quality and identify targeted deep dives and resource allocation.

The implementation of Cascade Training Manager has supported the delivery of training plans for all job families. Initiatives to support managers in recruitment and retention include new flexible pay structures, workforce planning meetings, widescale terms and condition changes, review and updating of Maternity/Adoption/Flexible working/Grievance/Capability/Probation and Redundancy procedures Implementation of the Menopause Policy and Shared Parental Leave Guidelines reflect our focus on well being initiatives for staff including the roll out of the Calm software application to support with good mental health and awareness.

The cash reserves policy remains at £3 million pending a review by Board and further stress testing of our business plan for 2022/23. The Board and FARM committee regularly monitor the cash position and at year end there was over £3 million available. The robustness and stability of income streams has been assessed and is monitored regularly by all committees and Board.

#### Value for Money (VFM)

To reflect the Regulators approach to reinforce the strategic significance of Value for Money (VFM) within the sector, the Association has embedded the principles of VFM throughout its operational and strategic policies. Adullam's Value for Money (VFM) performance will be measured against its own strategic VFM targets, its peer groups, and the set of regulatory metrics.

Adullam Homes have a new Value for Money Strategy which ensures that we have a formalised strategic approach to delivering and achieving Value for Money (VFM) in meeting our strategic aims.

The distinctive social purpose of Adullam requires us to protect and promote the interests of our residents and the communities we serve, while safeguarding public investment. We need to ensure the views and needs of the

## **Board Report incorporating the Strategic Report**

people we serve are at the heart of strategic decision making, there is robust oversight of measures to keep residents, other customers, and staff safe and the Board exert a firm grip of risk including testing the impact of potential risk scenarios on our plans. The VFM Strategy is incorporated into both the strategic and operational activities of the Association. The Business Plan actions reflect this and relate directly to those actions stated, but also link to other defined strategies/key policies, business priorities and team/service targets.

Value for Money is integral to Adullam's strategic approach, which is both explicit in our stated business plan objectives and implicit in the targets that drive improvement in the efficiency and effectiveness of our services.

The Association aims to derive the most value out of every pound spent, balancing costs against the diverse requirements of the service user base. Adullam provides supported accommodation to young single homeless people, young people leaving care, those from offending backgrounds, vulnerable mothers and children, people recovering from drug and alcohol addiction, people living with enduring mental health issues and vulnerable families.

Adullam aims to help people to access safe, comfortable accommodation and support them to go on to lead independent lives. As a supported housing provider, Adullam competes on quality and cost for the awarding of support contracts from various local authority Commissioners. Through various returns to Commissioners, the Association undertakes returns on the utilisation of bed spaces and support hours provided. For the Association to thrive in this challenging environment it must constantly be aware of its cost base, the pricing of staff costs, property costs and those of its competitors. It has had to react quickly to changing geography, contract wins, and losses and subsequent costs associated with winning and losing work and properties. The Association has had to contend with changing demand for its property stock to respond to various contact/commissioner requirements.

Strategic objectives are set and agreed by the Board, as are Adullam's performance targets and reflect the longerterm business planning. The targets are reviewed and revised annually, based on analysis of the organisation's performance, external factors as well as comparison with peers.

All strategic VFM objectives are monitored through a report to Senior Leadership Team monthly and to the Board at every meeting. In addition to this the management accounts, supported by a clear finance report analysing the accounts are reported on the same frequency, analysing any variance from agreed cost-improvement targets.

#### Provision of Support, Provision of Housing (Quantity and Quality) and Benchmarking

To assist with benchmarking, Adullam is a member of two benchmarking clubs, regularly assessing its own performance against its peers using Acuity and the House mark definitions, illustrated by "Small Providers Benchmarking (SPBM)" comparisons throughout this report.

The Association provides support, sometimes this is 'floating support' where it is not tied to properties; but most of the work is accommodation-based support, where the provision of good quality housing and support services are key to successful outcomes with residents/service users.

The Association in assessing the overall success of its work and the investment that is made, measures on an ongoing basis: -

- customer satisfaction for support
- customer satisfaction for accommodation

The table below shows that Adullam performs better than its peers in this area. The new customer services support team and the revised co production engagement and involvement strategy with key actions and road map would indicate a positive effect on customer satisfaction this year compared to 2020/21 measures. This continues to be a key priority in the 2022/23 plan as we demonstrate performance against the tenant satisfaction measures within the consumer standards.

## **Board Report incorporating the Strategic Report**

Customer Satisfaction (proportion of tenants satisfied with the landlord's services)

Measure STA001 SH		SPBM Peer Group
	21/22: Adullam	20/21: Median
	%	%
Excellent/Good	96	89

As a Registered Provider the Association must provide properties to minimum Decent Homes Standards (DHS) and has expectations around the delivery of its repairs and maintenance services which are monitored by senior staff and the Operations Committee. The table below shows that Adullam outperforms its peers in this area.

#### Customer Satisfaction (proportion of tenants satisfied with the landlord's repairs)

Measure STA006 SH		SPBM Peer Group
	21/22: Adullam	20/21: Median
	%	%
Excellent/Good	97	83

#### Wise Use of the Association's Assets - Key Value for Money Objective

The key strategic aspect of Adullam's approach to value for money is hinged around using the Association support services and property assets wisely, where possible to generate a surplus to be re-invested and deliver in new owned or managed properties which meet the target need.

#### Impairment and Voids

As part of preparation for the end of each financial year an impairment review is undertaken on Association properties to assess 'carrying value', this included obsolesce, any contamination, changes in Government policy, fire safety and cladding. The outcome of the impairment review at the end of March 2022 confirmed that the Association has no impaired assets.

Void properties are regularly monitored to ensure they are repaired economically, efficiently, and effectively and re-let at the earliest opportunity. A review of void properties and those that are not being successfully re-let triggers a wider review to assess the properties usefulness to the Association going forward. The Association also works with the Internal Auditors to ensure we reflect best-practice and are sympathetic to external or economic challenges.

The table below shows that Adullam has comparable void losses with its peers, a deep dive into voids has been conducted by FARM Committee several actions have been agreed to address slightly higher than budgeted voids, including, disposal of some property and partnership agreements with Charitable organisations with similar mission to the Association. Since May 2021 the sector in general is being transformed as per the *Evaluation of the* 

## **Board Report incorporating the Strategic Report**

Supported Housing Oversight Pilots - to meet the requirements of the sector the Association has applied and engaged in the Exempt Standards Charter in Birmingham. Achieving this charter, will

increase the Association's ability to accept referrals from several agencies, positively impacting on void performance.

Measure HMSH 30		SPBM Peer Group
	21/22: Adullam	20/21: Median
	%	%
Void Loss	5.3	5.77

#### **Regulatory Metrics**

The Regulator of Social Housing has a set of metrics against which all Registered Providers, regardless of their size and nature of business delivery, are required to report. The results from these metrics are shown below. We recognise the need to compare "like with like" and the regulatory requirements to have a sector wide set of VFM metrics, however these are not fully representative of smaller housing associations and those providing supported housing. Hopefully the commentary will "paint a picture" and provide background to the figures in the table below.

Metric No.	Metric Title	SPBM benchmarking report Acuity Research and Practice	Adullam results fro Financial S	Homes: m Statutory tatements
		20/21 Median	21/22	20/21
1	Reinvestment %	2.2%	1.1%	1.7%
2A	New supply delivered % - Social Housing	0.0%	1.9%	1.6%
2B	New supply delivered % - Non-Social Housing	0.0%	0.0%	0.0%
3	Gearing %	11.8	(10.7 %)	(13.7%)
4	Earnings pre-interest, tax, depreciation, amortisation; major repairs included; interest cover	356%	821%	424%
5	Headline Social Housing Cost per Unit (excluding support and care costs)	£4,847	£10,704	£10,046
6A	Operating Margin (social housing lettings) %	20.6%	3.8%	4.4%
6B	Operating Margin (overall)%	20%	4.2%	7.2%
7	Return on Capital Employed	2.7%	2.6%	3.5%

## **Board Report incorporating the Strategic Report**

#### Notes to the regulatory metrics

- 1 Figures include a commitment to deliver a new contract, 2020/21 was higher due to the development of a property in Wales.
- 2 As a specialist supported housing provider, the Association's level of provision is not dependent upon new supply being delivered. However, the increase in 2a relates to new properties acquired in Leicestershire and Derbyshire.
- 3 The Association's low levels of debt are less than its cash at bank. There is a decrease in cash balance is 2021/22 compared to 2020/21 due to the new properties acquired and increase on maintenance.
- 4 The Association has less capitalised major repairs in 2021/22 compared to last year 2020/21, which has increased the interest cover. Due to the completion of development in 2020/21 of the Wales property.
- 5 The Association is committed to ensuring all properties meet the Decent Homes Standard and has a regular reinvestment programme.
- 6 The Association has made a significant surplus 2021/22 but less compared to last year 20/21. This is due to the increase of properties, which increased lease and service costs due to the new and extended support contracts.
- 7 The Association has significantly higher social housing costs per unit than its peers. This is due to the small number of properties owned, the dispersed nature of the stock and the high levels of housing management needed to provide the level of service required by customers.

#### Future VFM savings and initiatives

As part of the business plan process, VFM objectives are set by the Board in agreement with the Senior Leadership Team.

VFM objectives for 2022/23 are as follows:

- a. Develop work plans and smart objectives against 4 strategic pledges as agreed by Board and demonstrate compliance with the Golden rules for budget setting.
- b. Apply the information gained from Cendex pay benchmarking analysis in workforce planning with targeted pay uplifts realising a reduction in staff turnover and agency usage.
- c. Maximising our Social Value Local Authorities and other public sector bodies are now embedding Social Value delivery within contracts, assigning weight of up to 20% of tender scoring. Most are choosing to work the National Themes, Outcomes and Measures Framework (TOMS) Indicator set. We will develop contract specific delivery plans.
- d. Quality Assurance Manager appointed to lead performance monitoring and quality assurance initiatives across the Association, supporting delivery of actions from planned internal audits for 2022/23
- e. In delivering an efficient asset service value will be driven into our construction and support costs with robust procurement protocols implemented in-line with audited recommendations. Obtain a targeted 20% reduction on NATFED Schedule of Rates.
- f. Deliver co production action plan and demonstration of tenant satisfaction measures
- g. Develop SLAs for central support services with cross functional task and finish groups to review procedures and processes and ensure most efficient are implemented
- h. Develop scrutiny panels with scrutiny champions appointed across the Association's tenant, resident, and service user group.
- i. Review use of underutilised void properties develop action plan per region and pilot initiative of move on tenancy projects
- j. Develop internal workplan process for all central and operational services with a Golden Thread running from the annual Business Plan priorities to individual appraisal targets in the Striving for Excellence process and supporting Training Pathways.

## **Board Report incorporating the Strategic Report**

- k. Drawdown loan facility of £1m to support new service delivery for vulnerable young people in Derbyshire
- I. Review of all Pyramid modules and functionality to improve work tools with the establishment of a new Pyramid version alongside the roll out of training.
- m. Refresh and re-design of the Association's website to enhance external and customer engagement and communication.
- n. Produce an accessible impact report that highlights the outcomes of the Association's activity.
- o. Build on the Associations staff wellbeing offer.

The Board will receive updates on the annual VFM objectives at each Board meeting to ascertain measures of performance.

#### **Rent Policy**

Rents and service charges are approved and set for all of our properties as part of our annual budget setting exercise as well as ensuring compliance with the Government's rent formula and other regulations. Service charges are set at affordable levels and ensure full cost recovery.

#### **Arrears Policy**

The Arrears performance will be reported to and monitored by the FARM Committee and Arrears are included in monthly management accounts.

#### **Treasury Management Policy**

Adullam has a Treasury Management Policy which sets out the parameters and controls for treasury activities. It has been compiled using the CIPFA Code of Practice for Treasury Management in Public Services. The policy is reviewed annually by the Board. In respect of Treasury arrangements, these are actively managed. Adullam does not have any abnormal exposure to price, credit, liquidity and cash flow risks arising from its trading activities. Adullam does not enter any hedging transactions and no trading in financial instruments is undertaken. Adullam has two principal funders being Orchardbrook and Triodos. Both loans at the date of this report are at a fixed rate.

#### **Internal Controls**

The Board acknowledges its overall responsibility for establishing and maintaining the whole system of internal control and for reviewing its effectiveness for the Group as a whole. The system of internal control is designed to manage, rather than eliminate, the risk of failure to achieve business objectives, and to provide reasonable, and not absolute, assurance against material misstatement or loss. In meeting its responsibilities, the Board has approved an effective framework to identify and manage the significant risks to the Group's operations. This risk-based approach to establishing and maintaining internal controls is embedded within day-to-day management and governance processes. The approach includes the regular evaluation of the nature and extent of risks to which the Group is exposed and is consistent with best practice.

#### Annual Review of the effectiveness of the System of Internal Control

The Board delegates responsibility for the annual review of the effectiveness of the system of internal control to the FARM Committee. The FARM Committee take account of any changes needed to maintain the effectiveness of the management and control process for risk and fraud. The FARM Committee met five times during the financial year. Assurance over the control environment was obtained from the following main sources:

## **Board Report incorporating the Strategic Report**

#### **Risk Management**

The risk management policy provides a clear framework linking overall Strategy to Risk Appetite to Value for Money. Adullam Homes views risk as the possibility that an action, event or set of circumstances will adversely or beneficially affect the ability to achieve its objectives. Risk appetite is a core consideration in the risk management approach. Adullam Homes Board members and Executive express clearly and review regularly the extent of their willingness to take risk to meet their strategic objectives.

Risk Management is the process which helps Adullam Homes understand, evaluate, and act on all risks with a view to increasing the probability of success and reducing the likelihood of failure. The Assurance Framework is the key source of evidence that links strategic objectives to risks, controls and assurances, and the main tool that the Board use in discharging its overall responsibility for internal control

Sources of Assurance include:

- Risk 'deep-dives'
- Management assurance (ad-hoc reports)
- Management assurance (regular reports)
- Regulatory Audit
- o Internal Audit / External Audit

Our biggest challenge and risk relate to the general economic and social environment. Commissioners will continue to pursue more for less and we will respond by improving both our efficiency and effectiveness in delivering everything we do. The markets we operate in remain fiercely competitive and the squeeze on margins is challenging so we are working hard to evolve new effective delivery pathways at the same time as developing new delivery partnerships.

The social, economic, and political environment is challenging and unpredictable due to world events, post pandemic recovery and high-cost inflation. Our principal people resource risk is from enduring high levels of staff turnover and its resultant impact on continuity of service and team morale. Benchmarking activity has shown some of the job families in the Association are lagging other providers it is necessary as reflected in the 2022/23 budget to target salary uplifts to ensure market rates in a highly competitive labour environment.

An effective risk management framework sits at the core of the system of internal control. The Board confirms that the process for identifying, evaluating, and managing the risks faced by the organisation is ongoing, the process has been in place throughout the year and up to the date of approval of the annual report and accounts and is regularly reviewed by the Board.

The FARM Committee reviews, at each meeting, the contents and scoring of the risk register on behalf of the Board who maintain direction and oversight as part of good governance. The Executive and Senior Leadership Team regularly consider reports on risks and the Chief Executive is responsible for reporting to the Board any significant changes affecting key risks.

#### **Internal Audit**

The prime responsibility of the internal audit service is to provide the Board with assurance on the adequacy and effectiveness of the internal control system, including risk management and governance. Internal audit also plays a valuable role in helping management to improve systems of internal control and so to reduce the potential effects of any significant risks faced. The Internal Auditor has direct access to the FARM Committee including in-camera meetings without management present.

The FARM Committee reviews the findings arising from all Internal Audit Reports and is provided with progress reports on the implementation of all agreed recommendations for improvement to the point of conclusion.

## **Board Report incorporating the Strategic Report**

Internal Audits during the year conducted by our retained consultants RSM – Five Internal audits were carried out during the financial year for 2021/22:

- o Customer Engagement -Complaints
- o Governance/Social Value -Advisory audit
- o Cyber/Data Security
- o Key financial controls
- o Health & Safety Compliance including data quality

A follow up audit was conducted in March 2022 by our internal auditors on previous actions to check compliance and implementation with a judgement that 'in our opinion the Adullam Homes Housing Association has demonstrated reasonable progress in implementing agreed management actions.'

The key financial controls audit resulted in no management actions and substantial assurance.

We are working closely with our auditors to address all recommendations and associated actions from the audits within the financial year have been completed.

#### Fraud Management

The Association operates a zero-tolerance approach to any instances of fraud or corruption. There is an Anti-Fraud & Bribery policy, an Anti-Money Laundering policy and Whistleblowing policy. These policies are reviewed regularly. A fraud register is maintained by the Company Secretary as well as a hospitality register which is maintained by the Company Secretary; a register that identifies any gifts that may have been received. There were no material issues identified during the year. The Group has appropriate insurance cover in place to mitigate the potential financial losses associated with fraud.

#### Information and Financial Reporting Systems

Financial reporting provides detailed annual budgets, detailed treasury reports, value for money reporting and monthly management accounts and cashflows which are reviewed by FARM Committee and the Board.

Any issues raised in the external audit management letter issued at the conclusion of the annual audit are dealt with to the satisfaction of both the external auditor and the FARM Committee with progress tracked to the point of conclusion.

Key performance indicators and business objectives set as part of the performance management framework are regularly reviewed by the Group Board to assess progress and outcomes against the Strategic and Business Plan.

#### **Budgetary responsibility**

Each employee who has financial or devolved budgetary responsibility is provided with a copy of the Financial Regulations and Schedule of Delegation. Employees shall be responsible for the accountability and control of all resources including plant, buildings, materials, cash, and stores relating to their areas of responsibility.

The FARM Committee is responsible for making recommendations to the Group Board on amendments to Financial Regulations as it considers necessary for the supervision and control of the finances, accounts, income, expenditure, and assets of the Group. The Financial Regulations were reviewed and approved in February 2022.

#### Going concern statement

The budget for Adullam for 2022/23 shows an accounting surplus (prior to any surplus on asset sales) of £290k. The budgeted surplus for Adullam Social Enterprises CIC is £7k.

## **Board Report incorporating the Strategic Report**

The budget for Adullam has been developed and compiled by the Financial Controller, Regional Managers, Operational Managers and the Property & Contracts Manager, then reviewed with the Senior Leadership Team and ultimately challenged and approved by Adullam's Board. Property budgets have been compiled by a detailed and comprehensive review by the above.

The business plan priorities for 2022/23 have been set within the context of the Corporate Strategy 2020-23, the Golden Rules established by Board for budget setting, and consider the social, economic, and political consequences of Covid 19 and managing recovery. The Golden rules for 2022/23 include:

- Delivers the Corporate Strategy Aims
- Meets all our regulatory contractual and statutory requirements, particularly building safety and low carbon requirements plus assurance to Board that no laws have been broken
- Produces a realistic surplus for an organisation with a £10 million turnover consistent with the appropriate benchmarking of a suitable peer group
- Continues to reduce payments to superior landlords and increase stock numbers
- In the event of disposals through RTB/RTA or strategic asset disposal then replace on a 1 for 1 basis
- Delivers Asset Management Strategy
- Begins journey to low carbon by 2050 supported by 100% stock condition surveys and costed programme
- Delivers new business of at least £500,000 in the year
- Manages risk appetite with appropriate mitigations/controls, particularly for activity outside appetite
- Works with the stress tested three-year business plan with key defined, costed and timed mitigations and Board approved trigger points that are consistently monitored
- A Value for Money target of 2.5% of turnover

Rental Income for 2022/2023 is £10.2m. In accordance with the Ministry of Housing, Communities & Local Government April 2020, Adullam's Board are advised that all rents have been set within these guidelines. These permit annual rent increases on both social rent and affordable rent properties of up to CPI plus 1 percentage point from 2020, for a period of at least five years. Service Charge income for properties reflect accurate costs for service contracts, property management contracts, salaries regarding Enhanced Management and salaries regarding concierge and inflation of some services.

Voids Budget for 2022/2023 is £384k. This has been reviewed and void rates for each area have been considered, based on current run rates. There is an increase compared to 2020/21 due to the increase in rental income.

Bad Debt provision has been considered at 3% of rental income based on current run rates.

Revenue funding for supporting people budget has considered current contracts in place and the likelihood of renewal.

The staffing budget is made up of all existing posts on the current establishment and any vacancies. The budget for the year incorporates revenue funding for supporting people contractual hours and Enhanced Housing Management. Agency has been considered at a rate of 5% where required. Salaries for Support Workers, Project Workers, TSO's and Concierge staff have been increased to assist with staff retention.

Service charge budget of £2.3m has considered the service charge income and actual expenditure and the costs are covered by the income generated apart from where staff are based on site which is covered by the management fee.

## **Board Report incorporating the Strategic Report**

Property costs of  $\pm 2.5$ m include the service contracts in place. Within this budget there is  $\pm 1.5$ m provided for Landlord payments, which nets off the income we collect in for rents and service charges.

This figure has increased from 2021/22 budget and largely relates to the new contracts. Also, the Maintenance budget has increased in 22/23 which reflects the Stock Condition survey outcomes.

Project overheads have been set based on reviews with Senior Leadership Team members, Operational Managers and Regional Managers.

The cash flow for Adullam Homes is based on the 2022/23 budget. Assumptions are listed below:

- All cash profiles have considered the start and end of support contracts
- Support contracts have been profiled further for contracts that which are paid monthly/quarterly/half yearly basis
- Staffing is profiled equally over the 12 months
- Expenditure has been considered on a monthly/quarterly/half year/yearly basis where possible
- VAT considers the income less the expenditure as per standard
- Capital expenditure of £586k which relates to the Stock Condition survey
- Increase in borrowings to acquire properties
- Increase on investment of staff £452,152, which includes NI, service rewards, benchmarking salaries and central re-structures

To ensure budgets are effectively managed and controlled, monthly management accounts are produced for Adullam staff, Board and FARM. These are then reviewed and acted upon by Adullam staff on a monthly basis. The Association can meet existing loan covenant requirements.

On this basis, the Board has reasonable expectation that Adullam has adequate resources to continue in operational existence for the foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. For this reason, it continues to adopt the going concern basis in the financial statements.

#### **Control Environment and Procedures**

Governance arrangements are subject to continuing review and development to ensure they remain fit for purpose. Board and sub-Committee membership is reviewed annually in line with the membership policy terms. Compliance with the chosen code of governance and the Regulatory Framework is reviewed annually.

The Board retains responsibility for a defined range of issues covering strategic, operational, financial, and compliance matters and new investment projects. The Board disseminates its requirements to employees through a framework of policies and procedures.

The Board confirms that there is an ongoing process for identifying, evaluating, and managing significant risks faced by the Group and for preventing, detecting, investigating and insuring against fraud. This process had been in place throughout the year under review, up to the date of the Annual report, and is regularly reviewed by the Board.

#### Public Benefit Entity

As a public benefit entity, Adullam has applied the public benefit entity 'PBE' prefixed paragraphs of FRS102.

## **Board Report incorporating the Strategic Report**

#### Information for the Auditor

The Board members who held office at the date of approval of this Board report confirm that, so far as they are each aware, there is no relevant audit information of which the Association's auditor is unaware; and each Board member has taken all the steps that they ought to have taken as a Board member to make them aware of any relevant audit information and to establish that the Association's auditor is aware of that information.

The Board confirms that this Strategic Report has been prepared in accordance with the principles set out in Paragraph 4.7 of the 2018 SORP for Registered Social Housing Providers.

#### **Annual General Meeting**

The annual general meeting will be 21<sup>st</sup> September 2022.

#### **External Auditor**

The Association's external auditor is Beever and Struthers. A resolution to re-appoint Beever and Struthers will be proposed at the forthcoming annual general meeting.

By Order of the Board:

chargent

Signed: Alison Sargent Chief Executive Date: 20th July 2022

# Independent auditor's report to the members of Adullam Homes Housing Association Limited

#### Opinion

We have audited the financial statements of Adullam Homes Housing Association Limited (the 'parent association') and its subsidiary (the 'group') for the year ended 31 March 2022 which comprise the Group and the parent association's Statements of Comprehensive Income, the Group and the parent association's Statements of Financial Position, the Group and the parent association's Statements of Changes in Reserves, the Group Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and of the parent association's affairs as at 31 March 2022 and of the group's and the parent association's surplus for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014, the Co-operative and Community Benefit Societies (Group Accounts) Regulations 1969, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2019.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group or the parent association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect to going concern are described in the relevant sections of this report.

# Independent auditor's report to the members of Adullam Homes Housing Association Limited

#### Other information

The Board is responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- the parent association has not kept proper books of account; or
- a satisfactory system of control over transactions has not been maintained; or
- the financial statements are not in agreement with the books of account; or
- we have not received all the information and explanations we require for our audit.

#### **Responsibilities of the Board**

As explained more fully in the Statement of the Board's responsibilities set out on pages 8, the Board is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing the group's and the parent association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going

concern basis of accounting unless the Board either intends to liquidate the group or the parent association or to cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

# Independent auditor's report to the members of Adullam Homes Housing Association Limited

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK). Those standards require us to comply with the Financial Reporting Council's Ethical Standard.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at <u>www.frc.org.uk/auditorsresponsibilities</u>. This description forms part of our auditor's report.

#### Extent to which the audit was considered capable of detecting irregularities, including fraud

We identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and then design and perform audit procedures responsive to those risks, including obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion.

In identifying and addressing risks of material misstatement in respect of irregularities, including fraud and noncompliance with laws and regulations, our procedures included the following:

- We obtained an understanding of laws and regulations that affect the Group and Company, focusing on those that had a direct effect on the financial statements or that had a fundamental effect on its operations. Key laws and regulations that we identified included the Co-operative and Community Benefit Societies Act 2014, the Statement of Recommended Practice for registered housing providers: Housing SORP 2018, the Housing and Regeneration Act 2008, the Accounting Direction for Private Registered Providers of Social Housing 2019, tax legislation, health and safety legislation, and employment legislation.
- We enquired of the Board and reviewed correspondence and Board meeting minutes for evidence of noncompliance with relevant laws and regulations. We also reviewed controls the Board have in place, where necessary, to ensure compliance.
- We gained an understanding of the controls that the Board have in place to prevent and detect fraud.
- We enquired of the Board about any incidences of fraud that had taken place during the accounting period.
- The risk of fraud and non-compliance with laws and regulations and fraud was discussed within the audit team and tests were planned and performed to address these risks. We identified the potential for fraud in the following areas: laws related to the construction and provision of social housing, recognising the nature of the group's activities and the regulated nature of the group's activities.
- We reviewed financial statements disclosures and tested to supporting documentation to assess compliance with relevant laws and regulations discussed above.
- We enquired of the Board about actual and potential litigation and claims.
- We performed analytical procedures to identify any unusual or unexpected relationships that might indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud due to management override of internal controls we tested the appropriateness
  of journal entries and assessed whether the judgements made in making accounting estimates were indicative
  of a potential bias.

Due to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing fraud or non-compliance with laws and regulations and cannot be expected to detect all fraud and non-compliance with laws and regulations.

## Independent auditor's report to the members of Adullam Homes Housing Association Limited

#### Use of the audit report

This report is made solely to the association's members as a body in accordance with Part 7 of the Co-operative and Community Benefit Societies Act 2014 and Chapter 4 of Part 2 of the Housing and Regeneration Act 2008. Our audit work has been undertaken so that we might state to the association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the association and the association's members as a body for our audit work, for this report, or for the opinions we have formed.

Beeve and Struthes

Beever and Struthers, Statutory Auditor St Georges House 215-219 Chester Road Manchester M15 4JE Date: 27 July 2022

## **Consolidated Statement of Comprehensive Income**

For the year ended 31 March 2022

	Note	2022 £'000	2021 £'000
Turnover	2	13,755	12,107
Operating expenditure Exceptional Items Surplus on disposal of property, plant and equipment	2 2 3	(13,120) - 56	(11,272) - (42)
Operating surplus		691	793
Finance income		-	1
Interest and financing costs	4	(48)	(50)
Surplus before tax	5	643	744
Taxation	8	(3)	(12)
Total comprehensive income for the year		640	732

The financial statements on pages 28 to 55 were approved and authorised for issue by the Board on 20<sup>th</sup> July 2022 and were signed on its behalf by:

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Chair: Chris Green Vice Chair: Peter Walton Chief Executive: Alison Sargent

## Association Statement of Comprehensive Income

## For the year ended 31 March 2022

	Note	2022 £'000	2021 £'000
Turnover	2	13,581	11,969
Operating expenditure	2	(12,962)	(11,203)
Exceptional Items	2	-	-
Surplus on disposal of property, plant and equipment	3	56	(42)
Operating surplus		675	724
Finance income		-	1
Interest and financing costs	4	(48)	(50)
Surplus before tax	5	627	675
Taxation		-	-
Total comprehensive income for the year		627	675

The financial statements on pages 28 to 55 were approved and authorised for issue by the Board 20<sup>th</sup> July 2022 and were signed on its behalf by:

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Chair: Chris Green

Vice Chair: Peter Walton

Chief Executive: Alison Sargent

## **Consolidated Statement of Financial Position**

At 31 March 2022

	Note	2022 £'000	2021 £'000
Fixed assets	0	0	
Intangible assets	9	9	1
Housing properties Other property, plant and equipment	10 11	20,417 1,019	19,497 874
other property, plant and equipment	11	1,019	874
		21,445	20,372
Current assets			
Debtors	13	1,285	1,306
Property held for sale	25	-	-
Cash		3,623	4,322
		4,908	5,628
Creditors: Amounts falling due within one year	14	(1,869)	(2,021)
Net current assets		3,039	3,607
Total assets less current liabilities		24,484	23,979
Creditors Amounts folling due often more than one user	15	(852)	(1 200)
Creditors: Amounts falling due after more than one year Deferred capital grant	16	(12,147)	(1,208) (11,926)
	10		
Net assets		11,485	10,845
Capital and reserves			
Called-up share capital	22	* -	-
Revenue reserve		11,309	10,703
Restricted reserve		176	142
Total reserves		11,485	10,845

\* Non-equity share capital for 2021/22 is £18 (2020/21 £18)

The financial statements on pages 28 to 55 were approved and authorised for issue by the Board on  $20^{th}$  July 2022 and were signed on its behalf by:

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Chair: Chris Green

Vice Chair: Peter Walton

Chief Executive: Alison Sargent

### **Association Statement of Financial Position**

## At 31 March 2022

	Note	2022 £'000	2021 £'000
Fixed assets			
Intangible assets	9	9	1
Housing properties Other property, plant and equipment	10 11	20,417 1,019	19,497 874
other property, plant and equipment	11	1,019	874
		21,445	20,372
Current assets			
Debtors	13	1,267	1,260
Property held for sale	25	-	-
Cash		3,514	4,242
		4,781	5,502
Creditors: Amounts falling due within one year	14	(1,844)	(1,984)
Net current assets		2,937	3,518
Total assets less current liabilities		24,382	23,890
Creditors: Amounts falling due after more than one year	15	(852)	(1,208)
Deferred capital grant	16	(12,147)	(11,926)
Net assets		11,383	10,756
Capital and reserves			
Called-up share capital	22	* -	-
Revenue reserve		11,207	10,614
Restricted reserve		176	142
Total reserves		11,383	10,756

\* Non-equity share capital for 2021/22 is £18 (2020/21 £18)

The financial statements on pages 28 to 55 were approved and authorised for issue by the Board on  $20^{th}$  July 2022 and were signed on its behalf by:

l. Guen

Phbek

adargant

Chair: Chris Green

Vice Chair: Peter Walton

Chief Executive: Alison Sargent

# Consolidated Statement of Changes in Reserves

At 31 March 2022

	Revenue reserve £'000	Restricted reserve £'000	Total £'000
At 1 April 2020	9,978	135	10,113
Total comprehensive income for the year	732	-	732
Transfer of restricted expenditure from unrestricted reserve	(7)	7	-
At 31 March 2021	10,703	142	10,845
Total comprehensive income for the year	640	-	640
Transfer of restricted expenditure from unrestricted reserve	(34)	34	-
At 31 March 2022	11,309	176	11,485

# Association Statement of Changes in Reserves

At 31 March 2022

	Revenue reserve £'000	Restricted reserve £'000	Total £'000
At 1 April 2020	9,946	135	10,081
Total comprehensive income for the year	675	-	675
Transfer of restricted expenditure from unrestricted reserve	(7)	7	-
At 31 March 2021	10,614	142	10,756
Total comprehensive income for the year	627	-	627
Transfer of restricted expenditure from unrestricted reserve	(34)	34	-
At 31 March 2022	11,207	176	11,383

# **Consolidated Statement of Cash Flows**

For the year ended 31 March 2022

		2022	2021
	Note	£'000	£'000
Net cash generated from operating activities	1a	847	1,667
Cash flows from investing activities			
Purchase of property, plant and equipment	9/10/11	(1,611)	(963)
Purchase of properties under construction	10	-	(207)
Proceeds from sale of property, plant and equipment	3	157	319
Interest received		-	1
Net cash flows from investing activities		(607)	817
Cash flows from financing activities			
Interest paid	4	(48)	(50)
Repayments of borrowings	19	(44)	(42)
Net change in cash and cash equivalents		(699)	725
Cash and each assumption of having in a function		4 2 2 2	2 5 0 7
Cash and cash equivalents at beginning of year		4,322	3,597
Cash and cash equivalents at end of year		3,623	4,322

## **Consolidated Statement of Cash Flows**

# For the year ended 31 March 2022

		2022	2021
Note 1a	Note	£'000	£'000
Surplus for the year		640	732
Adjustments for non-cash items Depreciation, amortisation and scrappage of tangible and intangible fixed Assets	9/10/11	328	314
Amortisation of capital grant Grant amortisation written back on disposal	16 16	(173) 10	(168) 34
Interest payable Interest receivable		48 -	50 (1)
Surplus on disposal of property, plant and equipment	3	45	8
Operating cashflow before movements in working capital		898	969
Decreased in Debtors	13	21	71
Decrease in Creditors	14	(72)	627
Net cash generated from operating activities		847	1,667

#### Note 1b

#### Analysis of changes in net debt

Group			
	At Beginning of Year £'000	Cashflows £'000	At End of the Year £'000
Cash and Cash Equivalents	4,322	(699)	3,623
Housing Loans Due in One Year	(44)	(2)	(46)
Housing Loans Due After One Year	(898)	46	(852)
Net Funds	3,380	(655)	2,725

### Notes to the financial statements

For the year ended 31 March 2022

#### Accounting policies

#### Legal Status

Adullam Homes Housing Association Limited is incorporated in England under the Co-operative and Community Benefit Societies Act 2014 and is registered with the Regulator of Social Housing as a Private Registered Provider of Social Housing. The registered office is Walter Moore House, 34 Dudley Street, West Bromwich B70 9LS.

The principal activity of the Association is that of housing support to individuals from vulnerable backgrounds.

#### **Basis of Accounting**

These financial statements have been prepared in accordance with applicable United Kingdom Accounting Generally Accepted Accounting Practice (UK GAAP) including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (FRS 102) and the Statement of Recommended Practice for registered housing providers: Housing SORP 2018. As a public benefit entity, Adullam has applied the public benefit entity 'PBE' prefixed paragraphs of FRS 102.

These financial statements comply with the Co-operative and Community Benefit Societies Act 2014, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2019. The accounts are prepared on the historical cost basis of accounting. Housing properties are stated at cost. The Association does not own any assets classified as financial instruments that require periodic revaluation. Therefore, no modification to the historic cost basis of accounting has been necessary. The financial statements are presented in pounds sterling and are rounded to thousands of pounds.

#### **Basis of Consolidation**

A wholly owned subsidiary: Adullam Social Enterprises Community Interest Company 'CIC' was incorporated on and commenced operations on 2 April 2016. The Association has therefore prepared consolidated financial statements from 31 march 2018 onwards. The consolidated financial statements incorporate those of Adullam Homes Housing Association Limited and its subsidiary each year made up to 31 March.

All intra-group transactions, balances and unrealised gains on transactions between group companies are eliminated on consolidation. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred.

#### **Reduced Disclosures**

In accordance with FRS 102, the Association has taken advantage of the exemptions from the following disclosure requirement in the individual financial statements of Adullam Homes Housing Association Limited;

- Section 7 'Statement of Cash Flows' Presentation of a Statement of Cash Flows and related notes and disclosures.
- Section 11 'Basic Financial Instruments' & Section 12 'Other Financial Instrument Issues' Carrying
  amounts, interest income/expense and net gains/losses for each category of financial instrument;
  basis of determining fair values; details of collateral, loan defaults or breaches; and details of hedges
  and hedging fair value changes recognised in profit or loss and in other comprehensive income.
### Notes to the financial statements

For the year ended 31 March 2022

### Significant management judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgments about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

### Significant management judgements

The Group's financial statements have been prepared on a going concern basis which assumes an ability to continue operating for the foreseeable future, based on budgeting and cash flow forecasting for 2022/23 and the first half of 2023/24. There has been no breach in loan covenants and it has been concluded that there is no imminent or likely future breach in borrowing covenants.

An assessment is made at each reporting date of whether there are indications that a fixed asset (including housing properties) may be impaired or that an impairment loss previously recognised has fully or partially reversed. If such indications exist, the Group estimates the recoverable amount of the asset.

### Other key sources of estimation and assumptions:

#### Tangible fixed assets

Tangible fixed assets are depreciated over their useful lives taking into account residual values, where appropriate. The actual lives of the assets and residual values are assessed annually and may vary depending on a number of factors. In re-assessing asset lives, factors such as technological innovation, product life cycles and maintenance programmes are taken into account. Residual value assessments consider issues such as future market conditions, the remaining life of the asset and projected disposal values.

#### Turnover and revenue recognition

Turnover represents rental income receivable, amortised capital grant, revenue grants from local authorities and other income and is recognised in relation to the period when the goods or services have been supplied.

Rental income is recognised when the property is available for let, net of voids. Income from property sales is recognised on legal completion. Revenue funding for supporting people is recognised in line with the contractual arrangements.

#### Support income and costs including revenue funding for supporting people and costs

Revenue funding for supporting people (SP) contract income received from Administering Authorities is accounted for as support income in Turnover as per note 2. The related support costs are matched against this income in the same note.

### Service charges

Service charge income and costs are recognised on an accruals basis. The Group operates both fixed and variable service charges on a scheme by scheme basis in consultation with residents. Where variable service charges are used the charges will include an allowance for the surplus or deficit from prior years, with the

### Notes to the financial statements

For the year ended 31 March 2022

surplus being returned to residents by a reduced charge and a deficit being recovered by a higher charge. Until these are returned or recovered, they are held as creditors or debtors in the Statement of Financial Position.

Where periodic expenditure is required a provision may be built up over the years, in consultation with the residents; until these costs are incurred this liability is held in the Statement of Financial Position within long term creditors.

### Loan interest costs

Loan interest costs are calculated using the effective interest method of the difference between the loan amount at initial recognition and amount of maturity of the related loan.

### Taxation

The Association has charitable status for taxation purposes and no liability to corporation tax arises on its results for the year. The subsidiary company is subject to corporation tax in the same way as any commercial organisation.

The tax expense represents the sum of the current tax expense and deferred tax expense. Current tax assets are recognised when tax paid exceeds the tax payable.

Current tax is based on taxable profit for the year. Current tax assets and liabilities are measured using tax rates that have been enacted or substantively enacted by the reporting date.

### Value Added Tax

The Group is partially exempt and recovers VAT under a standard partial exemption method.

### Intangible fixed assets

Intangible fixed assets comprise capital investment in computer software. Intangible fixed assets are initially measured at cost, net of depreciation and any impairment losses. Depreciation is provided at rates calculated to write off the cost to its estimated residual value on a straight-line basis over its expected useful life, as follows:

Years

Software 5

### Tangible fixed assets and depreciation

### Housing properties

Tangible fixed assets are stated at cost, less accumulated depreciation. Housing properties under construction are stated at cost and are not depreciated. These are reclassified as Housing properties on practical completion of construction. Freehold land is not depreciated.

Where a housing property comprises two or more major components with substantially different useful economic lives (UELs), each component is accounted for separately and depreciated over its individual UEL. Expenditure relating to subsequent replacement or renewal of components is capitalised as incurred.

### Notes to the financial statements

For the year ended 31 March 2022

The Group depreciates freehold housing properties by component on a straight-line basis over the estimated UELs of the component categories.

UELs for identified components are as follows:

	Years
Structure	120
Roofs	60
Bathroom	30
Windows	30
Heating	20
Kitchens	20

The Group depreciates housing properties held on long term leases in the same manner as freehold properties, except where the unexpired lease term is shorter than the longest component life envisaged, in which case the unexpired term of the lease is adopted as the useful economic life of the relevant component category.

Depreciation is charged on other tangible fixed assets on a straight-line basis over the expected economic useful lives which are as follows:

	Years
<b>Freehold offices</b>	50
Sprinkler systems	20
Furniture and equipment	10
Storage Heaters	10
Doors	10
Velux Windows	10
External Barriers	10
Fire Alarm systems	10
Office equipment	5
CCTV	5
Motor Vehicles	5
Web Design	3
Mobile Phones	3
Laptops	3

### Impairment of fixed assets

Reviews for impairment of housing properties are carried out when a trigger has occurred and any impairment loss in a cash generating unit is recognised by a charge to the Statement of Comprehensive Income. Impairment is recognised where the carrying value of a cash generating unit exceeds the higher of its net realisable value or its value in use. A cash generating unit is normally a group of properties at scheme level whose cash income can be separately identified.

Shortfalls between the carrying value of fixed assets and their recoverable amounts, being the higher of fair value less costs to sell and value-in-use of the asset based on its service potential, are recognised as impairment losses in the Statement of Comprehensive Income.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Reversals of impairment losses are recognised in the Statement of Comprehensive Income. On reversal of an impairment loss, the depreciation or amortisation is adjusted to allocate the asset's revised carrying amount (less any residual value) over its remaining useful life.

### Notes to the financial statements

For the year ended 31 March 2022

### Property managed by agents

Where the Group carries the majority of the financial risk on property managed by agents, income arising from the property is included in the Statement of Comprehensive Income. Where the agency carries the majority of the financial risk, income includes only that which relates solely to the Group. In both cases, the assets and associated liabilities are included in the Group's Statement of Financial Position.

### Leasing and hire purchase

Annual rentals on operating leases are charged to the Statement of Comprehensive Income on a straight-line basis over the term of the lease.

### Stock and properties held for sale

The Group does not hold any significant stocks of materials. Properties which have been identified for sale and are in a state in which a sale could proceed as at the year-end are recorded as a current asset.

### Non-government grants

Grants received from non-government sources are recognised under the performance model. If there are no specific performance requirements the grants are recognised when received or receivable. Where grant is received with specific performance requirements it is recognised as a liability until the conditions are met and then it is recognised as Turnover.

### Social Housing and other government grants

Where developments have been financed wholly or partly by social housing and other grants, the amount of the grant received has been included as deferred income and recognised in Turnover over the estimated useful life of the associated asset structure and components (not land), under the accruals model. Social Housing Grant (SHG) received for items of cost written off in the Statement of Comprehensive Income Account is included as part of Turnover.

When SHG in respect of housing properties in the course of construction exceeds the total cost to date of those housing properties, the excess is shown as a current liability.

### Social Housing and other government grants

SHG must be recycled by the Group under certain conditions, if a property is sold, or if another relevant event takes place. In these cases, the SHG can be used for projects approved by Homes England. However, SHG may have to be repaid if certain conditions are not met. If grant is not required to be recycled or repaid, any unamortised grant is recognised as Turnover. In certain circumstances, SHG may be repayable, and, in that event, is recorded as a subordinated unsecured repayable debt.

### **Recycling of Capital Grant**

Where Social Housing Grant is recycled, as described above, the SHG is credited to a fund which appears as a creditor until used to fund the acquisition of new properties. Where recycled grant is known to be repayable it is shown as a creditor within one year.

### Asset Disposals

Asset disposals are recognised upon the unconditional exchange of contracts relating to the disposal.

### Notes to the financial statements

For the year ended 31 March 2022

### Employee benefits

A liability is recognised to the extent of any unused holiday pay entitlement which has accrued at the balance sheet date and carried forward to future periods. This is measured at the undiscounted salary cost of the future holiday entitlement so accrued at the year end.

The best estimate of the expenditure required to settle an obligation for termination benefits is recognised immediately as an expense when the Group is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

### **Retirement benefits**

The cost of providing pensions and related benefits is charged to management costs over the periods benefiting from the employees' services. All pension arrangements in which the Group participates are defined contribution schemes.

### Reserves

The Association carries two types of reserves;

- a) Restricted reserve and
- b) Unrestricted reserves

### **Restricted Reserve**

The following restricted reserve is held as follows:

### a) Welfare Fund

### **Unrestricted Reserves**

The total unrestricted reserve is represented by the income and expenditure reserve shown in the financial statements. As at 31 March 2022 this amounted to  $\pm$ 11,309,000 (31 March 2021:  $\pm$ 10,703,000). This balance is accumulated net surplus that Adullam Homes has generated since its formation in July 1972.

As a housing group owning a portfolio of properties, most of the surplus generated has been re-invested into maintaining its property stock.

The Group has a reserves policy which is renewed annually. The policy identifies the Group unrestricted, unencumbered cash backed reserves as equivalent to the net current assets of the Group. As at 31 March 2022 this amounted to  $\pm 3,623,000$  (31 March 2021:  $\pm 4,322,000$ ).

This policy aims to build unrestricted, unencumbered cash backed reserves up to sum representing three months' expenditure plus a buffer of 10%. This would currently amount to approximately  $\pm$ 3,209,000 (31 March 2021:  $\pm$ 2,840,000).

The policy is read in conjunction with the Association Treasury Management policy, which stipulated a minimum cash holding of  $\pm 2m$ . Under the current circumstances regarding Coronavirus, Adullam have adopted a minimum  $\pm 3m$  cash availability.

### Financial instruments

Financial assets and financial liabilities are recognised when the Group becomes a party to the contractual provisions of the instrument, and are offset only when the Group currently has a legally enforceable right to set

### Notes to the financial statements

For the year ended 31 March 2022

off the recognised amounts and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

### Financial assets

### Debtors

Debtors which are receivable within one year and which do not constitute a financing transaction are initially measured at the transaction price. Such debtors are subsequently measured at amortised cost, being the transaction price less any amounts settled and any impairment losses.

Where the arrangement with a debtor constitutes a financing transaction, the debtor is initially and subsequently measured at the present value of future payments discounted at a market rate of interest for a similar debt instrument.

A provision for impairment of debtors is established when there is objective evidence that the amounts due will not be collected according to the original terms of the contract. Impairment losses are recognised in income and expenditure for the excess of the carrying value of the debtor over the present value of the future cash flows discounted using the original effective interest rate. Subsequent reversals of an impairment loss that objectively relate to an event occurring after the impairment loss was recognised, are recognised immediately in the Statement of Comprehensive Income.

### **Financial liabilities**

### Creditors

Trade and other creditors payable within one year that do not constitute a financing transaction are initially measured at the transaction price and subsequently measured at amortised cost, being the transaction price less any amounts settled.

Where the arrangement with a creditor constitutes a financing transaction, the creditor is initially and subsequently measured at the present value of future payments discounted at a market rate of interest for a similar instrument.

### Borrowings

Borrowings are initially recognised at the transaction price, including transaction costs, and subsequently measured at amortised cost using the effective interest method. Interest expense is recognised on the basis of the effective interest method and is included in interest payable and other similar charges.

### Derecognition of financial assets and liabilities

A financial asset is derecognised only when the contractual rights to cash flows expire or are settled, or substantially all the risks and rewards of ownership are transferred to another party, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party. A financial liability (or part thereof) is derecognised when the obligation specified in the contract is discharged, cancelled or expires.

## Notes to the financial statements

For the year ended 31 March 2022

	2022		
	Turnover £'000	Operating costs £'000	Operating surplus £'000
Social housing lettings (note 2b)	13,468	(12,962)	506
Other social housing activities	287	(158)	129
Total	13,755	(13,120)	635

	2021		
	Turnover £'000	Operating costs £'000	Operating surplus £'000
Social housing lettings (note 2b)	11,724	(11,203)	521
Other social housing activities	383	(69)	314
Total	12,107	(11,272)	835

The above amounts for the Association differ by turnover of  $\pm 174,000$  and operating costs of  $\pm 158,000$  in respect of Adullam Social Enterprises CIC.

### 2a. Particulars of turnover, cost of sales, operating costs and operating surplus – Group

## Notes to the financial statements

For the year ended 31 March 2022

### 2b. Particulars of Income and Expenditure from social housing lettings - Group and Association

All Supported Housing	2022 Total £'000	2021 Total £'000
Income		
Rents receivable	3,143	2,909
Service charge income	6,191	4,995
Amortised government grant	173	169
Other grants	380	494
Support Services/Supporting People	3,581	3,157
Turnover from social housing lettings	13,468	11,724
Expenditure		
Service charge costs	5,092	3,932
Management	2,061	2,153
Care and Support Costs	2,761	2,582
Routine maintenance	824	716
Bad debts	373	227
Leased Charges	1,523	1,279
Depreciation of housing properties	292	279
Depreciation of other fixed assets	36	35
Exceptional Items	-	-
Operating costs	12,962	11,203
Operating surplus social housing lettings	506	521
Void losses	592	332

# Notes to the financial statements

For the year ended 31 March 2022

### 3. Surplus on disposal of property, plant and equipment

	2022 £'000	2021 £'000
Disposal proceeds Costs of sale	157 (101)	319 (361)
Surplus/(Deficit) on disposal	56	(42)
4. Interest and finance costs		
	2022 £'000	2021 £'000
Bank loans repayable in more than five years On late payment of supplier invoices	48	50 -
	48	50
5. Surplus on ordinary activities before taxation		
Surplus on ordinary activities before taxation is stated after charging/(crediting):	2022 £'000	2021 £'000
Depreciation of property, plant and equipment	328	314
Amortisation of Grant	(173)	(168)
Audit fees: - Statutory audit - Statutory audit over runs 20/21 - Audit-related assurance services Operating lease rentals	24 - - 1,523	23 - - 1,279

## Notes to the financial statements

For the year ended 31 March 2022

### 6. Staff costs

week)

	2022 £'000 Group	2021 £'000 Group	2022 £'000 Association	2021 £'000 Association
Wages and salaries	5,176	4,777	4,547	4,174
Social security costs	399	350	389	339
Pensions and other costs	131	118	127	113
Redundancy and severance	27	-	27	-
	5,733	5,245	5,090	4,626

The Full Time Equivalent number of staff who received emoluments, including pension contribution, in excess of £60,000 were as shown below.

	2022	2021
	Number	Number
Salary Band £'		
60,000 – 69,999	-	-
70,000 – 79,999	1	2
80,000 – 89,999	1	1
The Association average full-time equivalent number of employees was:	2022	2021
	Number	Number
The suprage number of persons employed during the		
The average number of persons employed during the year expressed in full time equivalents (37.5 hours per	185	187

## Notes to the financial statements

For the year ended 31 March 2022

### 7. Directors' remuneration and transactions

### Key management personnel remuneration

Directors who are executive staff members	2022 £'000	2021 £'000
Wages and salaries	196	238
Social security costs	25	29
Other pension costs	10	10
Compensation for loss of office	-	-
Estimated money value of any other benefits otherwise than in cash	12	4
Board members		
Wages and salaries	20	24
Social security costs	-	-
Other pension costs	-	-
	263	305
Directors are defined as the members of the Board,		
Chief Executive, Director of Operations and Director of Housing.		
	2022 £'000	2021 £'000
Remuneration of the highest paid director, excluding pension contributions:		
Emoluments	90	75

The Chief Executive is an ordinary member of the pension scheme. No enhanced or special terms apply.

### 8. Taxation

The Association has charitable status for taxation purposes and no liability to corporation tax arises on its results for the year.

Adullam Social Enterprises C.I.C corporation tax under accrual of £222 for 2020/21, plus an accrual of £3,213 provision for 21/22. (£11850: 2021)

# Notes to the financial statements

For the year ended 31 March 2022

### 9. Intangible fixed assets - software

Group and Association	Total
	£'000
Cost	
At 1 April 2021	330
Additions	10
Disposals	
As at 31 March 2022	340
Amortisation At 1 April 2021 Charge for the year Eliminated on disposals As at 31 March 2022	329 2 - 331
Net book value	
As at 31 March 2022	9
As at 31 March 2021	1

## Notes to the financial statements

For the year ended 31 March 2022

io. Taligible lixed assets		perties	
Group and Association	Completed properties £'000	Under construction £'000	Total £'000
Cost or valuation			
At 1 April 2021	24,532	414	24,946
Completed properties	1 100		0.00
acquired Components capitalised	1,400	(414)	986
Works to existing	-	_	-
properties	297	-	297
Disposals	(222)	-	(222)
Transfers from Properties	-	-	-
held for Sale			
At 31 March 2022	26,007	-	26,007
Depreciation			
At 1 April 2021	5,449	-	5,449
Charge for the year	271	-	271
Eliminated on disposals	(130)	-	(130)
Transfers from Properties held for Sale	-	-	-
At 31 March 2022	5,590	-	5,590
Net book value			
At 31 March 2022	20,417	-	20,417
At 31 March 2021	19,083	414	19,497

### 10. Tangible fixed assets – housing properties

All additions to Social Housing properties held for letting relate to capitalised expenditure on components. During the year replacements were made to heating systems, kitchens, bathrooms and windows.

The net book value of freehold land and buildings at 31st March 2022 was £19,975,779 (2021: £18,633,686) and £441,173 (2021: £448,827) in respect of long leasehold land and buildings.

## Notes to the financial statements

For the year ended 31 March 2022

### 11. Property, plant and equipment – other

Group and Association	Freehold £'000	Fixtures and fittings £'000	Motor Vehicles £'000	Total £'000
Cost or valuation				
At 1 April 2021	1,052	590	25	1,667
Additions Disposals	-	180	21	201
At 31 March 2022	1,052	770	46	1,868
Depreciation				
At 1 April 2021	250	539	4	793
Charge for the year	21	27	7	55
Disposals	-	-	-	-
At 31 March 2022	271	567	11	848
Net book value				
At 31 March 2022	781	203	35	1,019
At 31 March 2021	802	51	21	874

### 12. Investments

The Association's subsidiary undertaking Adullam Social Enterprises C.I.C is owned through virtue of control.

Adullam Social Enterprises C.I.C is a company limited by guarantee and as such does not have share capital.

### 13. Debtors

	Group		Association		
	2022	2021	2021	2022	2021
	£'000	£'000	£'000	£'000	
Amounts falling due within one year:					
Rent arrears	750	768	750	768	
Provision for bad debts	(428)	(438)	(428)	(438)	
Trade debtors	415	517	400	478	
Prepayments and accrued income	522	444	522	444	
Other debtors	26	15	23	8	
Amounts owed by Group undertakings	-	-	-	-	
	1,285	1,306	1,267	1,260	

## Notes to the financial statements

For the year ended 31 March 2022

### 14. Creditors – amounts falling due within one year

	Group		Group Association	
	2022 £'000	2021 £'000	2022 £'000	2021 £'000
Bank loans (note 19)	46	44	46	44
Trade creditors	669	638	661	638
Rents received in advance	361	345	361	345
Other taxation and social security	211	206	186	154
Accruals and deferred income	526	665	498	640
Recycled Capital Grant (note 17)	-	75	-	75
Other creditors	56	48	56	48
Amounts owed to Group undertakings	-	-	36	40
	1,869	2,021	1,844	1,984

### 15. Creditors – amounts falling due after more than one year

	Group		Association	
	2022	2021	2022	2021
	£'000	£'000	£'000	£'000
Loans (note 19)	852	898	852	898
Recycled Capital Grant (note 17)	-	310	-	310
	852	1,208	852	1,208

# Notes to the financial statements

For the year ended 31 March 2022

16. Deferred income - Government grants	Group		Associati	sociation	
	2022 £'000	2021 £'000	2022 £'000	2021 £'000	
At 1 April 2021 Grants receivable	11,926 417	11,798 560	11,926 417	11,798 560	
Amortisation to Statement of Comprehensive Income Disposals	(173) (32) 9	(168) (310) 46	(173) (32) 9	(168) (310) 46	
Grant amortisation written back on disposal At 31 March 2022	12,147	11,926	12,147	11,926	
Net deferred income – Government grants Due within one year	175	172	175	172	
Due after one year At 31 March 2022	11,972	11,754	11,972	11,754 11,926	

17. Recycled Capital Grant Fund	Group		Associati	on
	2022	2021	2022	2021
	£'000	£'000	£'000	£'000
At 1 April 2021	385	635	385	635
Grants released on disposal	32	310	32	310
Grants recycled	(417)	(560)	(417)	(560)
At 31 March 2022	-	385	-	385
Net deferred income – Government grants				
Due within one year	-	75	-	75
Due after one year	-	310	-	310
At 31 March 2022	-	385	-	385

18. Grant and financial assistance Group		)	Association		
	2022	2021	2022	2021	
	£'000	£'000	£'000	£'000	
Held as deferred capital grant	12,147	11,926	12,147	11,926	
Recognised as income in revenue reserves	5,273	5,109	5,273	5,109	
Held in Recycled Capital Grant	-	385	-	385	
Total accumulated government grant and financial assistance	17,420	17,420	17,420	17,420	

### Notes to the financial statements

For the year ended 31 March 2022

### 19. Analysis of debt repayments

Borrowings are repayable as follows:

	Group		Association	
	2022 £'000	2021 £'000	2022 £'000	2021 £'000
Bank loans				
Between one and two years	49	46	49	46
Between two and five years	163	155	163	155
After five years	640	697	640	697
	852	898	852	898
On demand or within one year	46	44	46	44
	898	942	898	942

Loans are secured by specific charges on the Association's individual housing properties. The loans are repayable monthly at varying rates of interest and are due to be repaid in 2032 and 2037.

£199,708 (Orchardbrook Ltd) (31st March 2021 £208,826) repayable quarterly for 31 years commencing in 2000; interest rate 10.9625%.

£697,827 (Triodos bank) (31st March 2021 £732,854) repayable monthly for 25 years; interest rate of 3% above base rate.

### 20. Pension Obligations

The Group operates a defined contribution pension scheme which targets a guaranteed basic sum, evaluated on contributions up to the year of retirement. The assets of the scheme are held separately from those of the Group, in trustee administered funds. Contributions to the scheme are charged to the Statement of Comprehensive Income in the period to which they relate. Separate to the Pension Scheme, there is also a death in service insurance scheme. The scheme provides benefits equal to four times an employee's final salary.

The total cost of employer pension contributions for the year ended 31st March 2022 was £130,661 (2021: £117,457)

An amount of  $\pm 56,964$  was payable to the fund at the year end and is included in creditors payable within one year (2021:  $\pm 41,117$ ).

The Chief Executive is an ordinary member of the pension scheme. No special terms apply. The Association does not contribute to any other pension arrangement for the Chief Executive.

## Notes to the financial statements

For the year ended 31 March 2022

### 21. Financial instruments

The carrying values of the Group and Association's financial assets and liabilities measured at fair value are summarised by category below:

	Group		
	2022	2021	
	£'000	£'000	
Financial assets			
Measured at amortisation cost	1,045	956	
Financial liabilities			
Measured at amortisation cost	2,030	2,461	
22. Share capital			
	2022 £	2021 £	
At beginning of year	18	18	
Issued during the year	-	-	
Cancelled during the year	-	-	
At end of year	18	18	

The value of each share is  $\pm 1$ . The shares do not have a right to any dividend or distribution in a windingup and are not redeemable. Each share has full voting rights.

### 23. Financial commitments

Operating lease commitments:

The Group hold properties and office equipment under non-cancellable operating leases. Total future minimum lease payments under non-cancellable operating leases are as follows:

	Group Association		Association	
	2022 £'000	2021 £'000	2022 £'000	2021 £'000
Payments due: - - within one year - between one and five years - after five years	1,100	987	1,100	987
	234 59	313 146	234 59	313 146
	1,393	1,446	1,393	1,446

### Notes to the financial statements

For the year ended 31 March 2022

### 24. Housing stock

Group and Association	2022 Number	2021 Number
Owned and managed		
Supported housing accommodation General needs housing accommodation	721 28	671 22
	749	693
Managed by Others	24	25

### 25. Related party transactions

During the year Adullam Homes Housing Association had the following transactions with non-regulated entities which form part of the Group.

Subsidiary/Non-Regulated Entity	Transaction	2022	2021
		£'000	£'000
Adullam Social Enterprises C.I.C (ASE)	Management charge to ASE	10	10
	Agency charges for staff time from ASE	561	599

Recharges are made at cost. Adullam Social Enterprises C.I.C is a wholly owned subsidiary incorporated in England on 2 April 2016.

At 31 March 2022 between Adullam Homes Housing Association and Adullam Social Enterprises C.I.C, non-regulated entity which forms part of the Group:

	2022	2021	
	£'000	£'000	
Adullam Homes Housing Association Ltd owed Adullam Social Enterprises C.I.C	36	40	
Adullam Social Enterprises C.I.C owed Adullam Homes Housing Association Ltd	-	-	•

### 26. Legislative provisions

The Association is incorporated in England under the Co-operative and Community Benefit Societies Act 2014 and is a Private Registered Provider of Social Housing.